NO RISK GUARANTEE



YOUR COMPLETE SATISFACTION IS GUARANTEED ON ALL WEST POINT PRODUCTS' PREMIUM REPLACEMENT CARTRIDGES.



For a period of one year from the purchase of any product from West Point Products, we guarantee that under normal use and storage conditions, your product will perform to your satisfaction.

If you are not satisfied with your product, please call your West Point Products representative or our home office at 1-800-624-6991. We promise to resolve your problem quickly or refund your money.

In addition, we warrant that under normal use and service conditions, your West Point Products' toner cartridge, printer ribbon or inkjet cartridge will not cause damage, abnormal wear, or deterioration to the printer, copier, or fax machine in which the product is used.

In the unlikely event of such an occurrence, we will replace or refund the cost of the faulty supply item and repair, or reimburse you for charges necessary to repair your equipment. Simply provide us with the cartridge, along with a written statement detailing the cause of damage on the service company's letterhead, signed and dated by the company's management and a copy of the work order or invoice. We will quickly process your claim.

West Point Products liability hereunder shall be limited to replacement, repair, or reimbursement as provided above. This warranty is exclusive, and in lieu of all other warranties, expressed or implied, including warranties of merchantability and fitness for any particular purpose.

Buy with Confidence from West Point Products... your satisfaction is 100% GUARANTEED.